

**TrueCIP** is an online application that gives your customers immediate access to water delivery and billing history. Features of TrueCIP include the ability to take water orders online, interactive customer verification and signup as well as up-to-the-minute customer account views.



The TrueCIP software breaks the limits of content based web strategies by interactively communicating with the TrueBill and TrueAIM databases. This provides online functional capabilities that go far beyond the typical water agency's current web capabilities.

**For Growers**

Welcome Robert | Logout

**CHANGEPASSWORD**  
**EDITYOURPROFILE**  
**ADMINISTRATION** ▶  
**BILLINGHISTORY**  
**ACCOUNTCONSUMPTION**  
**ACCOUNTDELIVERIES**  
**WATERORDERS**

**Billing History**

Customer # AID34001  
Name Jameson Farms  
Address 11101 Road 50  
Utapau, NV  
90111

**Your Current Balance**

Total	\$0.00
Credits	\$0.00
Overpayments	\$0.00
<b>Amount Due</b>	<b>\$0.00</b>

**Billing Activity Summary**

Type	Description	Date	Total	Balance	Days Delinquent
Bill	Acme Irrigation District	02/29/2009	\$10,406.25	\$0.00	
Invoice	Invoice #1001	03/30/2009	\$14,660.62	\$0.00	

**Payment History**

Date	Method	Amount
02/29/2009	Check #: 22743	\$10,406.25
03/30/2009	Check #: 22004	\$14,660.62

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### Product Benefits and Features

24 hours a day, 7 days a week, 365 days a year, from anywhere that you have internet access, you can:

- ◆ Place a water order
- ◆ Turn water on
- ◆ Make a change in the flow rate of a running turnout
- ◆ Order water off or cancel a previous order
- ◆ Know what orders have been submitted, those that are pending, and which have been approved
- ◆ Quickly see the status of all of your turnouts.

View account information:

- ◆ Know your base water supply allocation
- ◆ See any transfers in or out of your water account
- ◆ Know the total amount of water available to you for the water year
- ◆ Always be aware of the amount of water that you have used, by turnout, by month, and for the year-to-date
- ◆ See your remaining available water supply for the water year.

Edit Online Water Order -- Webpage Dialog

Close Save Online Order Approve Order Deny Order

Request Pending Approval

Turnout 119.1 East Main 900 Field # 900

Tenant Name Hall Brothers, Inc.  
Owner Name Hall Brothers Ltd. PIP

Water Year	Acres	Allocation	Consumed
2007	1509.41	2108.174	2080.693

Event - Water is OFF  
Turn On 10/12/2007 08:00am Flow Rate 600.00 ac

Request In Turn On  
Requested By Hall Brothers, Inc.  
Email Address Request Date 10/11/2007 08:41am

Comments

Order History 14 Items

Event Date	Flow	Status
10/12/2007 08:00am	600.00ac	Pending
10/09/2007 08:00am		Approved
10/08/2007 08:00am	600.00gpm	Approved
09/19/2007 08:00am	500.00gpm	Approved
09/17/2007 08:00am	500.00gpm	Approved
09/15/2007 08:00am	550.00gpm	Approved
09/10/2007 08:00am	550.00gpm	Approved
09/08/2007 08:00am	550.00gpm	Approved
09/06/2007 08:00am	600.00gpm	Approved
09/04/2007 08:00am	550.00gpm	Approved
09/01/2007 08:00am	550.00gpm	Approved
08/30/2007 08:00am	500.00gpm	Approved
08/25/2007 08:00am	180.00gpm	Approved
08/20/2007 08:00am	180.00gpm	Approved

### TrueCIP at a Glance

1. The ability to take water orders online,
2. Interactive customer verification
3. Customer signup
4. Up to the minute customer account views





Account history, including orders, consumption, payments, outstanding invoices, and prior billings can be displayed in the portal. Customers can interact with the Agency 24 hours a day/7 days a week while receiving answers to most of their questions online. In TrueCIP, information is extracted periodically then posted to the website for customer viewing. This information is real-time.

TruePoint has worked with other districts to provide portal functionality. Delano Earlimart (DEID) is one such district. The results of the DEID project include a fully implemented version of TrueCIP that is branded to match DEID's web presence.

### Edit Online Water Orders

Water orders submitted online are automatically posted into the TrueAIM system for approval. A single mouse click can approve or deny the order while sending information back to the customer via e-mail from the portal.

When your order is approved the District will send you a confirmation e-mail. If there is a problem with your request, we will let you know about that too.



### RRA Reporting Automation

## TrueRRA

RRA Forms Automation



TrueCIP works in conjunction with TrueRRA, a Forms Automation Product which will significantly reduce tedious work by guiding your staff through the painstaking and lengthy process of reviewing submitted RRA forms. It will additionally support both staff and growers (Landowners/ Tenants) in populating and identifying/correcting errors in RRA forms, and allow the unlimited sharing of form information between grower and Water Agency. TrueRRA leverages the technology of our portal software, TrueCIP, to simplify and automate your overall process. TrueRRA makes reclamation forms easy to:

- ◆ Prepare
- ◆ Submit
- ◆ Transmit electronically
- ◆ Store
- ◆ Update
- ◆ Review

Position yourself as an agent for process improvement among landowners, board members, and your community, by embracing the latest in water management and regulatory compliance technology with **TrueRRA**.



3262 Penryn Road, Suite 100-B  
Loomis, CA 95650

#### About TruePoint Solutions:

TruePoint Solutions is based in the Sacramento California area, providing software solutions and services for growers, water agencies, special districts, and local government agencies. For more information about TruePoint, it's products or services, visit our website at [www.TruePointSolutions.com](http://www.TruePointSolutions.com) or call Kent Johnson at: (916) 577-1470 or email at [KJohnson@TruePointSolutions.com](mailto:KJohnson@TruePointSolutions.com)