

TrueCIP is an online application that gives your customers immediate access to account and billing history. Features of TrueCIP include the ability to make payments, submit service orders, and check billing and usage history in up-to-the-minute customer account views.



The TrueCIP software breaks the limits of content based web strategies by interactively communicating with the TrueBill database. This provides online functional capabilities that go far beyond the typical Utility agency's current web capabilities.

Welcome tom | Logout

APPLY FOR AN ACCOUNT
CHANGE PASSWORD
EDIT YOUR PROFILE
BILLING HISTORY
ACCOUNT CONSUMPTION
ACCOUNT DELIVERIES
WATER ORDERS
RRA FORMS
RESERVOIR MANAGEMENT

Billing History

Customer # 1001
Name Tom Lazio
3262 Penryn Road
Loomis, CA 95650
Phone #

Your Current Balance

Total	\$112.50
Credits	\$0.00
Overpayments	\$0.00
Amount Due	\$112.50

Background image: A scenic view of a stone bridge over a river in a forested area.

Billing Activity Summary

Type	Description	Date	Total	Balance	Days Delinquent
Bill	May Bill	06/30/2009	\$61.00	\$61.00	276
Bill	March 2008	04/30/2009	\$45.50	\$45.50	337
Bill	January 2009	02/28/2009	\$56.00	\$6.00	396
Bill	December 2008	12/31/2008	\$39.75	\$0.00	

Payment History

Date	Method	Amount
12/28/2009	Cash	\$50.00
12/23/2008	Check #: 5466	\$39.75

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TrueCIP at a Glance

1. The ability to take customer payments online
2. Interactive customer verification
3. Create Service Orders
4. Instant account updates customer account views



Product Benefits and Features

24 hours a day, 7 days a week, 365 days a year, from anywhere that you have internet access.

- ◆ Make payments
- ◆ Check usage and billing status
- ◆ View Graphical Consumption Summaries
- ◆ Create and submit Service Orders
- ◆ Quickly see the status of all accounts
- ◆ Secure, PCI Compliant payment processing
- ◆ Reduced staff labor time

About TruePoint Solutions:

TruePoint Solutions is based in the Sacramento California area, providing software solutions and services for growers, water agencies, special districts, and local government agencies. For more information about TruePoint, it's products or services, visit our website at www.TruePointSolutions.com or call Kent Johnson at: (916) 293-1259 or email at kjohnson@TruePointSolutions.com



Detailed account history, including consumption history, billing and payment history and current bill amount can be displayed in the portal. Customers can securely interact with the Agency 24 hours a day/7 days a week to make payments and check account status while receiving answers to most of their questions online.

TruePoint has worked with numerous water districts to provide portal functionality. Delano Earlimart is one such district. The results of this project include a fully implemented version of TrueCIP that is branded to match DEID's web presence.

Online Payment Processing with Element

TruePoint Solutions has partnered with Element Payment Services, the industry leader in Payment Card Industry Data Security Standards (PCI DSS) compliant payment processing solutions to offer customers fully integrated, secure and cost-effective payment processing available through TruePoint Solutions' TrueBill Utility Billing Application.

Capture every sale with easy-to-use, reliable payment processing solutions that simplify card payment acceptance and reduce the risk associated with handling cardholder data. The state-of-the-art Element Express Processing Platform supports your credit processing needs allowing you to easily comply with PCI DSS requirements.

Simplified Payment Processing

- ▶ **SECURE TRANSACTIONS**
that protect sensitive customer information
- ▶ **PCI DSS COMPLIANT**
processing solutions
- ▶ **FAST PAYMENTS**
reasonable fees
- ▶ **EASY SETUP**
no third party software to maintain
- ▶ **COMPREHENSIVE**
Web-based transaction reports
- ▶ **SUPERIOR CUSTOMER SERVICE**



TrueBill Utility Billing

TrueBill

Utility Billing Software



TrueCIP works in conjunction with TrueBill, a feature rich Utility Billing Product designed for Billing, Invoicing, and Accounts Receivable functionality. has been built from the ground up using the most current technologies to provide a scalable, distributable architecture utilizing Web Services. TrueBill handles revenue management needs from catalogue items and services invoicing, to Assessment billing (e.g. Property Tax), to extremely complicated multi-source, volumetric, seasonally tiered pricing matrixes. Features and Benefits include:

- ◆ Account Management
- ◆ Sophisticated Tiered-Rate calculations and fee management
- ◆ Bill Production on unlimited cycles
- ◆ Full Invoicing capabilities with A/R
- ◆ Usage Reading Review, Meter Reads & Meter Management
- ◆ Historical consumption reporting by Owner/Tenant

TruePoint

Solutions

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